

Hi!

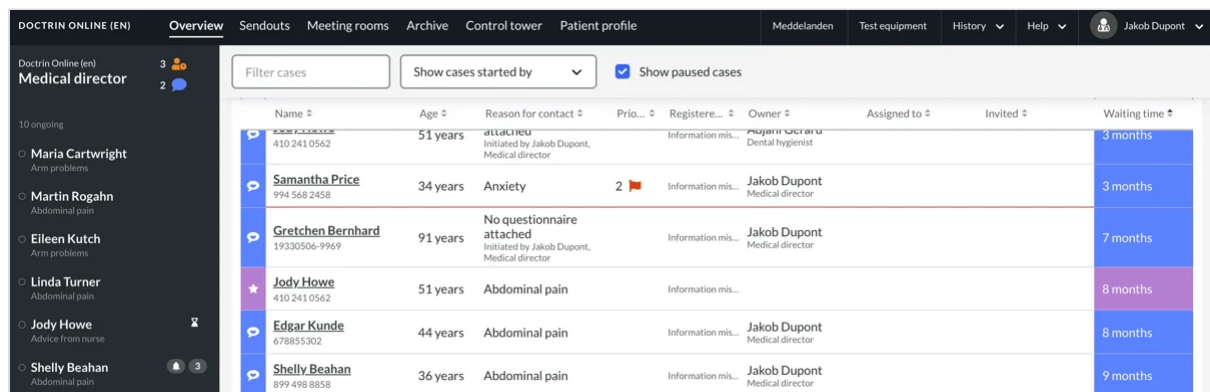
We are about to release the last updates of the year for the platform. Units will gradually be moved to a refactored overview and the pause function has been given a small boost. The updates will be live from **10 December**.

For the upcoming holidays, we remind you to use the notice board to inform patients about opening hours and holidays. [More about the notice board here.](#)

We wish you all a joyful holiday season and a prosperous New Year!

Have a great week,
The team at Doctrin

News



Name	Age	Reason for contact	Prio...	Registere...	Owner	Assigned to	Invited	Waiting time
Maria Cartwright 410 241 0562	51 years	attached Initiated by Jakob Dupont, Medical director		Information mis...	Jakob Dupont Dental hygienist			3 months
Samantha Price 994 568 2458	34 years	Anxiety	2	Information mis...	Jakob Dupont Medical director			3 months
Gretchen Bernhard 19330506-9969	91 years	No questionnaire attached Initiated by Jakob Dupont, Medical director		Information mis...	Jakob Dupont Medical director			7 months
Jody Howe 410 241 0562	51 years	Abdominal pain		Information mis...				8 months
Edgar Kunde 678855302	44 years	Abdominal pain		Information mis...	Jakob Dupont Medical director			8 months
Shelly Beahan 899 498 8858	36 years	Abdominal pain		Information mis...	Jakob Dupont Medical director			9 months

The technical foundation of the platform have been updated

Why is this change being made? The platform will be faster and more stable with better performance. The platform now also follows the current regulations on how sensitive/personal data is retrieved and shown in the overview. These changes allow us to ensure higher security and smoother use for everyone. Additionally, minor changes have been made to the interface.

Changes to the interface

- Lists now have a sticky header. This means that you can always see the list headers such as name, age and reason for contact.
- Each case is separated by a line for better readability
- The priority number and priority flag have been grouped in the same column to free up

space for more information. It is now also possible to filter by flag. The filtering on the priority number works exactly as before.

- Text sizes of different elements in the list have been standardised to a few, creating a cleaner and less cluttered impression. The list will be easier to scan.

These have been added to improve the overview and do not affect functions or processes

New functionality added to support work in the overview

- Possibility to hide the activity panel

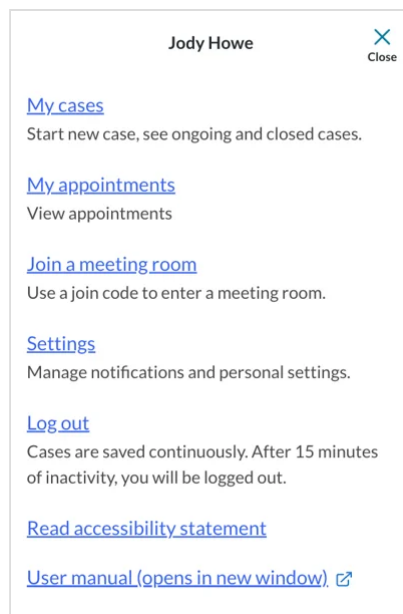
Many units are experiencing an increasing number of cases, which requires that it should be easy to get an overview of the overview. To reduce cognitive load and create better focus, it is possible to hide the activity panel so you only see the lists in the overview. To show/hide it use the arrow located between the different surfaces.

- Memory for position in the list

To reduce scrolling in the lists in the overview, the platform now remembers where you were previously if you enter and exit a case while working in the overview. If you enter a case from the overview and then navigate back by clicking on the overview in the menu, on your profession or pressing back in the browser, you will end up in the same place you were previously in the overview.

If you go to another page in the platform, such as mailings, and then to the overview, you will end up at the top of the first list in the overview.

[More about the overview](#)

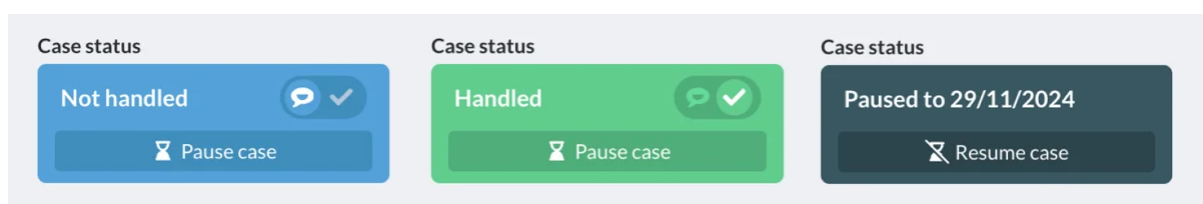


New user manual for patients

The manual is available for patients in the main menu. It has been created to make it easier to understand how the platform works and to ensure that all patients receive the best possible experience.

The user manual is also part of the work to comply with the requirements of the MDR, the EU regulation governing medical devices to ensure their safety and effectiveness. The manual is available in multiple languages – Swedish, English, Czech, and Norwegian.

Improvements



Update of pause button in case view

One of the most used parts of the platform is the pause function. That's why we've moved the pause button to it's own row to be even clearer in the interface.

Find everything about the Doctrin platform in the [Help Centre](#).

This email and the Help Centre is confidential - do not share outside your organisation.

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