



Hi!

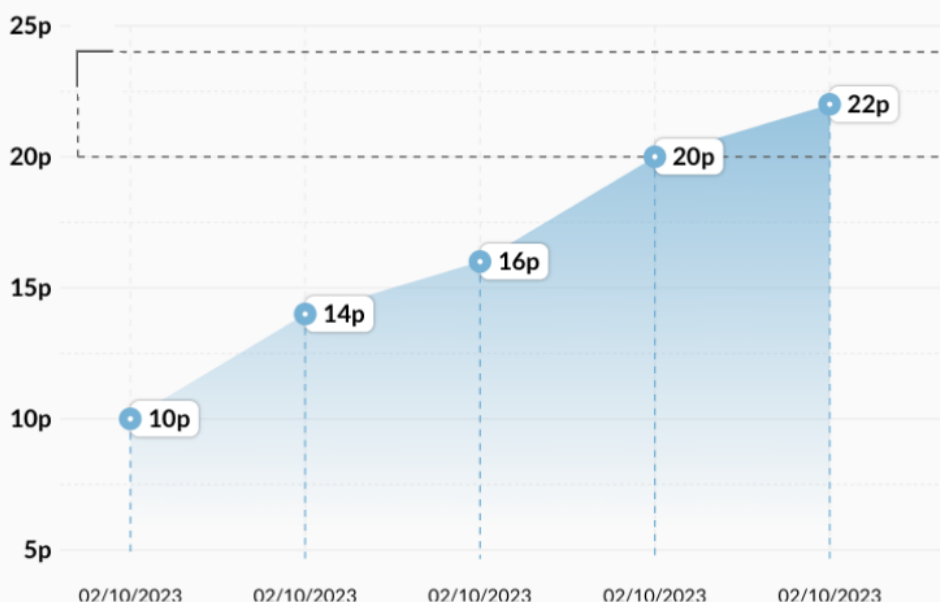
On 10 October, we will release several updates for questionnaires and the report with the aim of improving the experience for both patients and clinicians.

Have a great week,
The team at Doctrin

News

ACT, Asthma Control Test

ACT



INTERPRETATION OF SCORES

25-25 Completely controlled asthma

20-24 Partly controlled asthma

5-19 Poorly controlled asthma

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New tab in the report shows patient's assessment scales in graphs

It is now possible to follow a patient's results from assessment scales over time. If a patient has made an assessment in a previous case, it is shown together with a new assessment in one graph. This makes it possible to follow a patient over time.

- The x-axis of the graph shows the date when the assessment was made.
- The y-axis of the graph shows the number of points

The cut-off values for each scale are matched to the interpretation of scores. The cut-off values of the last assessment are shown by a dashed line in the graph.

[Learn about graphs in the report](#)

- If a questionnaire contains several rating scales, they are displayed in separate graphs with the name of the scale above each graph.
- For units that have an integration with Webdoc, graphs are not included in the PDF that is transferred to the journal. Only the result that has been registered is included in the PDF.
- Contact Doctrin support; support@doctrin.se to activate the tab with graphs in the report.

Answer memory now available for the question "Describe the reason for your contact"

The feedback we receive shows that patients sometimes choose the wrong reason for contact and therefore need to fill in a new questionnaire. To help patients, the question "Describe the reason for your contact", will be pre-filled using answer memory. The answer that patients have filled in for the first questionnaire is saved for 4 hours and will be pre-filled for the question in the questionnaires they receive during these hours.

[Learn more about answer memory](#)

Improvements

Several updates to make the report easier to read

The Doctrin team is continuously making improvements to make it easier to work in the platform.

- Extra spaces have been added around each paragraph to make it easier to interpret the information.
- We use extra colours to distinguish different types of information. For example, the answer "None of the options" to a multiple choice question will be displayed in grey text.
- The paragraphs in the report have previously followed the SBAR (Situation - Background - Assessment) format. Our analysis of the reading pattern showed that users read in a different order. Therefore, we are changing the format to **Situation - Assessment - Background**.

Returning patients receive shorter questionnaires

Patients who have recently been in contact with a unit and are returning for the same reason are now asked "**Have you recently contacted us for this reason?**". They will be asked fewer questions than for a new contact. The patient does not have to repeat themselves and the clinician gets more accurate information in the report. This question is in the triage forms; Allergy, Itching and Constipation. If we see a positive change, this question will be used in more triage forms in the future.

General recommendation to improve experience for patients

For the most common reason for contact, there are two questionnaires with the same name: a triage form and a consultation form. They have relatively similar content, with the difference that the triage form is better suited for patient-initiated contact and the consultation form for clinician-initiated contact in chat/sendouts. Our recommendation is therefore to review which questionnaires are switched on in admin.

Copyright text for assessment scales moved to avoid misinterpretation

Copyright information previously placed in the same field as score interpretation has been moved to a separate paragraph to avoid misinterpretation of scores. The copyright text is also not included when copying information in the report.

Find everything about the Doctrin platform in the [Help Centre](#).

This email and the Help Centre is confidential - do not share outside your organisation.

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