

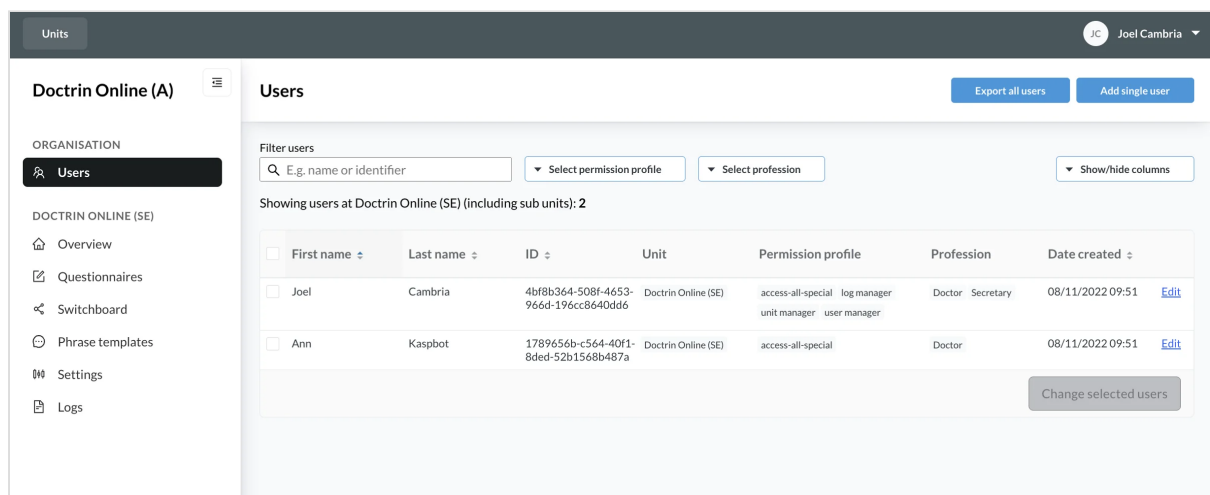
# Hi!

In the release 13 June we give you several updates for Doctrin Admin. We are taking a break during the summer months and will return with several new updates in mid-August.

We hope that the updates will contribute to a more efficient way of working.

Have a great week,  
The team at Doctrin

## News



The screenshot shows the 'Users' management interface in Doctrin Admin. On the left is a sidebar with navigation links: 'Doctrin Online (A)', 'ORGANISATION', 'Users' (selected), 'DOCTRIN ONLINE (SE)', 'Overview', 'Questionnaires', 'Switchboard', 'Phrase templates', 'Settings', and 'Logs'. The main content area is titled 'Users' and includes a search bar, filters for 'permission profile' and 'profession', and a 'Show/hide columns' button. Below these is a table showing two users: Joel Cambria and Ann Kaspbot. The table columns are: First name, Last name, ID, Unit, Permission profile, Profession, and Date created. Each row has an 'Edit' link. At the bottom right of the table is a 'Change selected users' button.

|                          | First name | Last name | ID                                   | Unit                | Permission profile                                 | Profession       | Date created     |                      |
|--------------------------|------------|-----------|--------------------------------------|---------------------|----------------------------------------------------|------------------|------------------|----------------------|
| <input type="checkbox"/> | Joel       | Cambria   | 4bf8b364-508f-4653-966d-196cc8640dd6 | Doctrin Online (SE) | access-all-special<br>unit manager<br>user manager | Doctor Secretary | 08/11/2022 09:51 | <a href="#">Edit</a> |
| <input type="checkbox"/> | Ann        | Kaspbot   | 1789656b-c564-40f1-8ded-52b1568b487a | Doctrin Online (SE) | access-all-special                                 | Doctor           | 08/11/2022 09:51 | <a href="#">Edit</a> |

## Admin: patient logs on new page according to regulatory requirements

In April, we added a page in admin to comply with the requirements for handling user data in an easier way. As a further step, patient logs are now moved to the same section to allow Log Managers to handle patient data. Upon a request from a patient you are required to control and/or delete their data.

Only a Log Manager has access to this page. It is possible to search for patients by identifier (based on configuration e.g. NHS number, membership ID).

[More about logs](#)

Units

JC Joel Cambria

Doctrin Online

ORGANISATION

Users

Delete patient data

DOCTRIN ONLINE (SE)

Overview

Questionnaires

Switchboard

Phrase templates

Settings

Logs

Delete patient data

Search for patient

The search will be done within the entire organisation

Enter reason to access patient data:

Enter a reason

Select search key to search for patient by:

NHS number

Enter value for selected search key:

Enter value

Search

## Admin: functionality to delete patient data

Under the General Data Protection Regulation, all individuals have the right to have their personal data erased upon request. The so-called "right to be forgotten".

The process handled by Doctrin support has now been moved to the "Sensitive Data Admin" for each unit. This change minimises the number of people handling patients' data and allows a unit to meet GDPR requirements on its own.

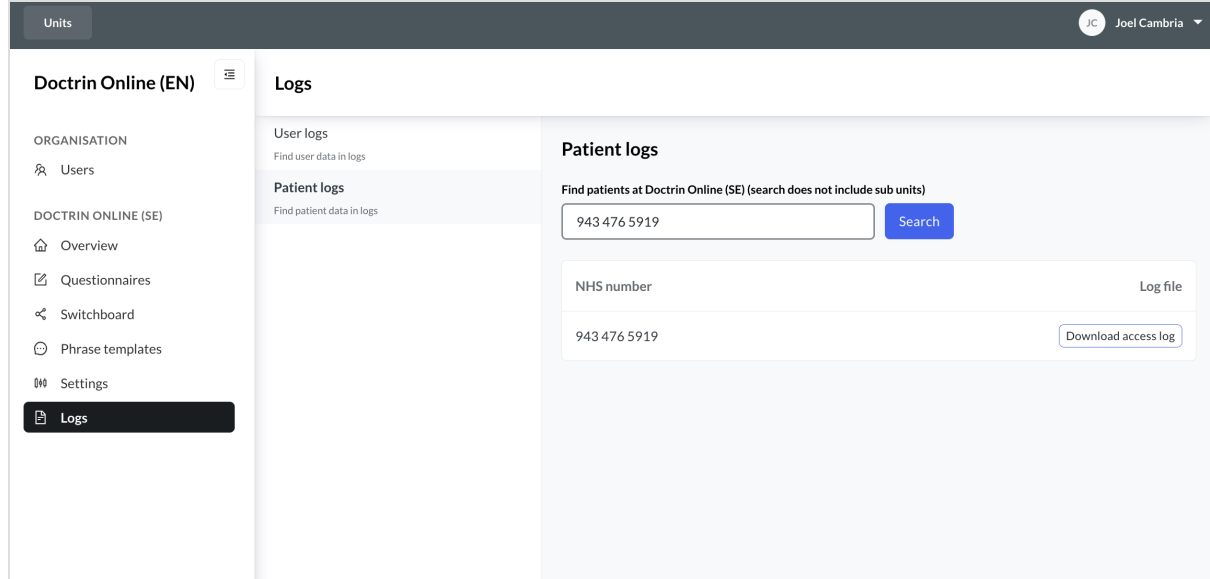
Note that it is healthcare professionals' responsibility to ensure that a patient's treatment is complete and that documentation for the patient is done before data is deleted.

### Information on patient risk

- A patient with ongoing cases or unhandled sendouts can not be deleted.
- If a patient has a scheduled sendout, healthcare professionals can still choose to delete the patient's data. The platform informs healthcare professionals to check the content before any deletion. If healthcare professionals chooses to delete the patient's data, a scheduled sendout is also deleted.

[More about deleting a patient and their data](#)

## Improvements



## Admin: possible to see the number of users on a unit

In order for User Managers to have an overview of users, it is now possible to see the total amount of users at a unit. The amount is customised according to the filters applied to the list and includes sub-units. For example, it is possible to see how many nurses that are working at a unit.

[Learn about users](#)

## Admin: possible to export all users at a unit

A User Manager can now export all users at a unit. For example, to import them into other systems. The supported file format is CSV.

[Learn about exporting users](#)

The improvements for users are only available for the new version of user management. If your unit does not have it activated, contact your account manager or [Doctrin support](#).

# Medical content

## General improvements to questionnaires - ongoing

- We are running a pilot project focusing on improving user-friendliness for both patients and healthcare professionals. For patients, this involves reducing the number of questions and reordering them. The aim is to avoid situations where patients find themselves answering the same question several times.
- For healthcare professionals, it is about presenting the information in the report in a way that is as easy to read as possible. We do this by reducing the amount of information, shortening sentences and categorising information more clearly.
- Using lessons learnt from the pilot project on improving user-friendliness and redesigning questionnaires. The most frequently used questionnaires will be redesigned first.
- For UK/English and Czech Republic/Czech: Revision of translations is currently ongoing.

## General improvements to questionnaires - planned

- Questionnaires in the category "Consultation" will be moved to the category "Triage", as the differences between the two categories are minimal. The "Consultation" category will be phased out.

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Find everything about the Doctrin platform in the [Help Centre](#).

This email and the Help Centre is confidential - do not share outside your organisation.

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