



Hi!

We start 2023 releasing several new features and updates that we hope will contribute to a more efficient way of working.

In this release (live 14 February), the focus is on admin, new medical questionnaires and the Help Centre has a performance update and a new link. More on that in the content.

Have a great week,
The team at Doctrin

News

Help Center - better performance, new link and password

In order to be further developed and to better support your work, the Help Centre has been relocated. Performance has been improved so articles load 4 times faster. The URI and password have also been updated. All links in this email have the password included for easy access.

Link: support.doctrin.com

Password: ndoct1r

[Explore the Help Centre](https://support.doctrin.com)

DOCTRIN TEAM

Overview

Sendouts

Meeting rooms

Archive

Control tower

Testing video equipment

History

Help

Adjani Gerard

Doctrin Team

Coordinator

1 ongoing

Joseph Schulist

Cancellation or rescheduling

1 consultations

Belinda Stiedemann

Leg problems

Doctrin Team

Dermatologist

1

Doctrin Team

District nurse

Doctrin Team

Doctor

Doctrin Team

Midwife

Filter cases

Show paused cases

Sendouts have moved to the main menu

WAITING ROOM

0 New cases

0 New consultations

0 Cases requiring handover

0 New consultations - from other units

0 New cases - from other units

MY CASES

1 My current cases

Name	Age	Reason for contact	Priority	Registered with	Owner	Handed over to	Invited	Waiting time
Joseph Schulist	12 years	Cancellation or rescheduling		Information missing	Adjani Gerard Coordinator	Midwife (Doctrin Team)		a year

0 New cases from my sendouts

1 My consultations

OTHER

Status: Out of office - textfield for date & other information

A text field is now available to use in combination with the "Out of office" status. Make it easier for your colleagues when you're away, by telling them when you'll be away or sharing other important information your colleagues need to know about you. This feature is designed to prevent the risk of delayed healthcare due to unattended cases.

[Learn about Out of office with a message](#)

Admin: Possibility to change multiple users at the same time

To make it easier to manage users, a feature to "bulk change" users is now added. For example, to change permission profiles or professions for several users at the same time.

The list of users has also been improved to provide a clearer overview of who can do what on a unit. It now provides a better opportunity to ensure that the right people are working. The improvement is designed to free up time for more valuable tasks.

[Learn about changing multiple users](#)

Units

Adjani Gerard

Doctrin Team E

ORGANISATION

Users

DOCTRIN TEAM E

Overview

Questionnaires

Switchboard

Phrase templates

Settings

Users

Adjani Gerard

USER INFORMATION

Edit user

Show ongoing cases



First name

Adjani

Last name

Gerard

Display name

Adjani Gerard

Identifier

19460314-9909

Email

hej@doctrin.se

Phone number

+46706002244

HSA ID

Introductory message

WORKPLACES

Doctrin Team E

UXW-EN

Admin: see a user's ongoing cases

If you have permission to manage users in admin, you can now see if a user has ongoing cases. A table lists cases where the user is an owner or a participant. The table shows the status of each case, the user's role, case ID and link to case documentation.

The case ID can be copied and used to find a case in caregiver view using the search function. It is also possible to download a file with all cases.

This feature helps you to identify ongoing cases that are blocking user management. For example, if you want to remove access to a unit (workplace) or remove a user permanently. Additional functionality for deleting users will be released shortly.

[Learn about users](#)

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Overview

Links to access this unit

Patients

Link for patients to contact this unit

<https://patient-doctrin.se/org/unit>

Professional workspace

Link for users of this unit to do and access their daily work

<https://staff-doctrin.se/org/unit>

Administration of unit:

Link to edit settings for this unit

<https://admin-doctrin.se/org>

Patient logs (admin1):

Link to access patient logs. For users with permission to this area.

<https://logs-doctrin.se/org/unit>

Read-only case documentation (caseviewer):

E.g. for professionals who are not registered on this unit.

[https://caseviewer-doctrin.se/org/unit\[caseId\]](https://caseviewer-doctrin.se/org/unit[caseId])

Unique links per case are created within the professional workspace.

Admin: links to different parts of the platform

Knowledge about which links are available for the different parts of the platform previously required extensive contact with Doctrin Support.

Now we have made it easier by autogenerating the links for each organisation directly in Doctrin Admin under "Overview". The links are unique for each unit. As an administrator you can retrieve them on your own and distribute as needed.

[Learn about links for the platform](#)

Improvements

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Archive

Date range from:

Select a date

Date range to:

Select a date

Find case

Type to search

Search

Name	Age	Reason for contact	Registered with	Owner	Case closed
Belinda Stiedemann	15 years	Leg problems		Rod Schmidt Doctor	03/02/2023, 10:55

Showing all cases within the last 14 days. Search to find older cases.

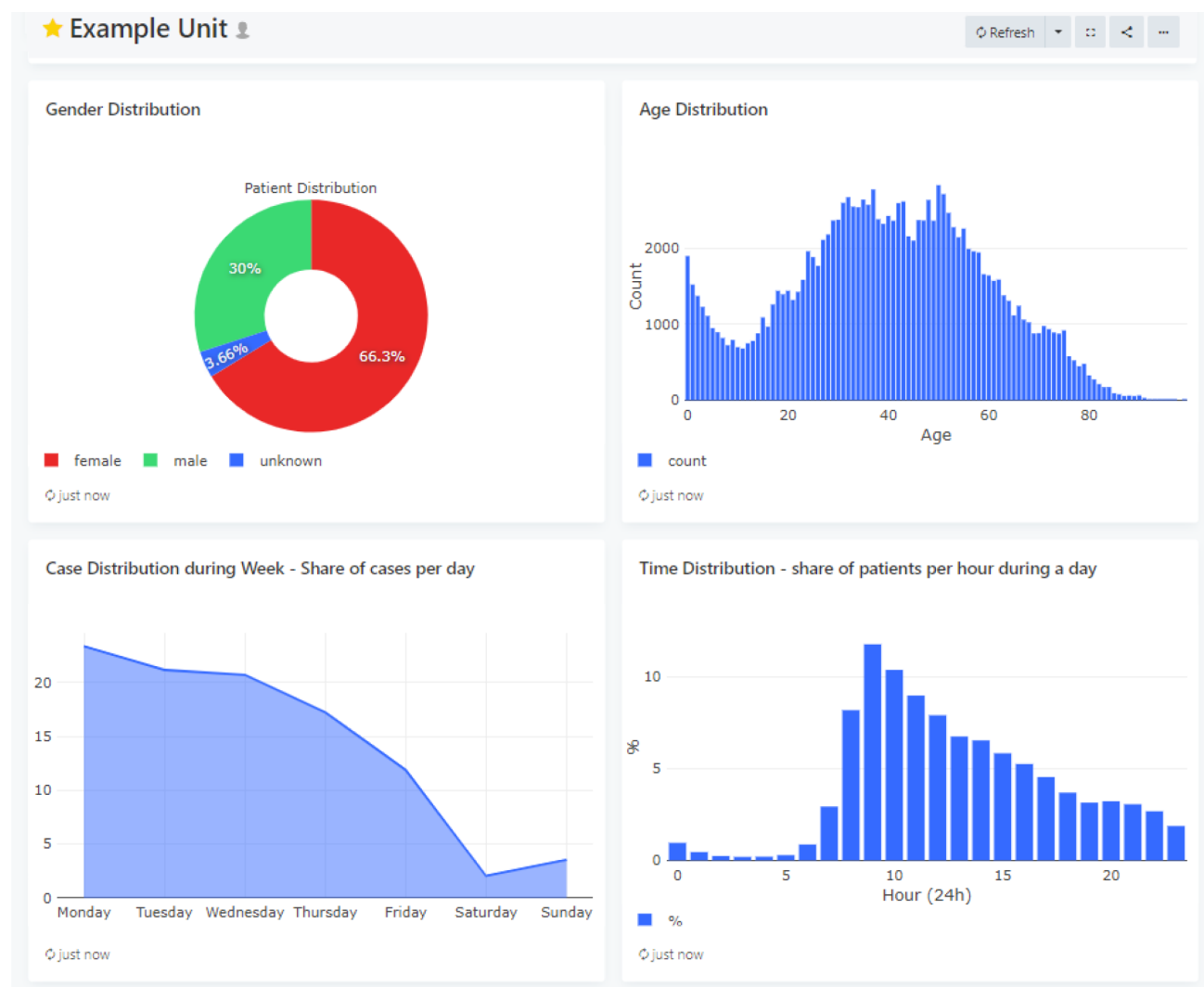
Archive: find closed cases

In the end of 2022, a new page (archive) was released in the menu, where closed cases can be found without contacting Doctrin support. By default, the page shows all closed cases within the last 14 days. Additional functionality is now available where healthcare professionals can search for closed cases on their own without restriction*.

Using an identifier and a date range, it is possible to search for cases for which you are the owner. People with a coordinator profile can also search by the name of the owner of a case.

*Cases older than the data retention time for a unit are not displayed because they are deleted from the platform.

[Learn about archive for closed cases](#)



Doctrin Analytics - continuous improvement of dashboards

To support a data-driven approach, several updates to dashboard widgets* will be released this spring. Widgets can change place, change text or present data in a different way. It will be clear which new widgets correspond to previous widgets.

The same data results will be presented with a few exceptions. For example, in some cases we have noticed that similar widgets may have been calculated in different ways. For example, depending on whether ongoing cases are included or not. In cases where some numbers differ from one day to another, it is because the differences have been corrected. When changes are implemented, a widget's text is also updated.

We hope these updates will help you work more data-driven. Contact support@doctrin.se if you have any questions or feedback.

If you do not have access to Doctrin Admin or would like help getting started, contact your account manager or Doctrin support.

*A widget is a small window that is updated with data without you having to do anything

Medical questionnaires

New questionnaires are added to the platform on an ongoing basis. When they are available, they can be activated in Doctrin Admin. It is also possible to see which patients (age and gender) the form is aimed at.

[Learn about how to activate questionnaires](#)

New questionnaires available, best used started by a patient

Questionnaire: "Medical certificate (sick note, fit note)"

Available for healthcare professionals issuing medical or health certificates for their patients.

Questionnaire: "Fit to Fly Certificate"

Available for healthcare professionals issuing health certificates for flying for their patients.

Questionnaire: "Firearms License"

Available for healthcare professionals issuing certificates for firearms licenses for their patients.

Questionnaire: "Travel vaccination"

Available for healthcare professionals offering travel vaccinations for their patients.

New questionnaires available, best used started by healthcare professional

Questionnaire: "Medication review"

Generic questionnaire available for healthcare professionals to perform a medication review for their patients. Recommended to use with Sendouts or chat.

Find everything about the Doctrin platform in the [Help Centre](#).

This email and the Help Centre is confidential - do not share outside your organisation.

CONTACT US

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