



Hi!

On **12 December**, we will release the last updates of the year for the platform. Take the opportunity to try out the new notice board for the upcoming holidays. On request, deep links are now also available for questionnaires sent by healthcare professionals.

We wish you all a joyful holiday season and a prosperous New Year!

Have a great week,
The team at Doctrin

News

Vaccination seasonal flu and covid-19

You can call 119 free of charge to book over the phone if you cannot book online.

Welcome!

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Notice board - share important information with patients

Just as it is possible to find important information on a door or notice board at a physical healthcare centre or clinic, we have received feedback that shows a need to offer the same type of information digitally. This makes it possible to inform about illness, changes in opening hours, conferences, staff shortages, holidays or similar events.

The notice board is completely independent of the setting of opening hours and can be switched on/off as needed by healthcare staff with the permission profile Unit Manager. It is possible to add headings, links and other formatting.

If the notice board is switched on, patients will see it when they log in and open a new or ongoing case. The temporary solution with the banner linked to opening hours when a unit is closed is now

recommended to be used only when a unit is closed.

[Learn more about the Notice board](#)

Deep links for questionnaires can now be started by healthcare professionals

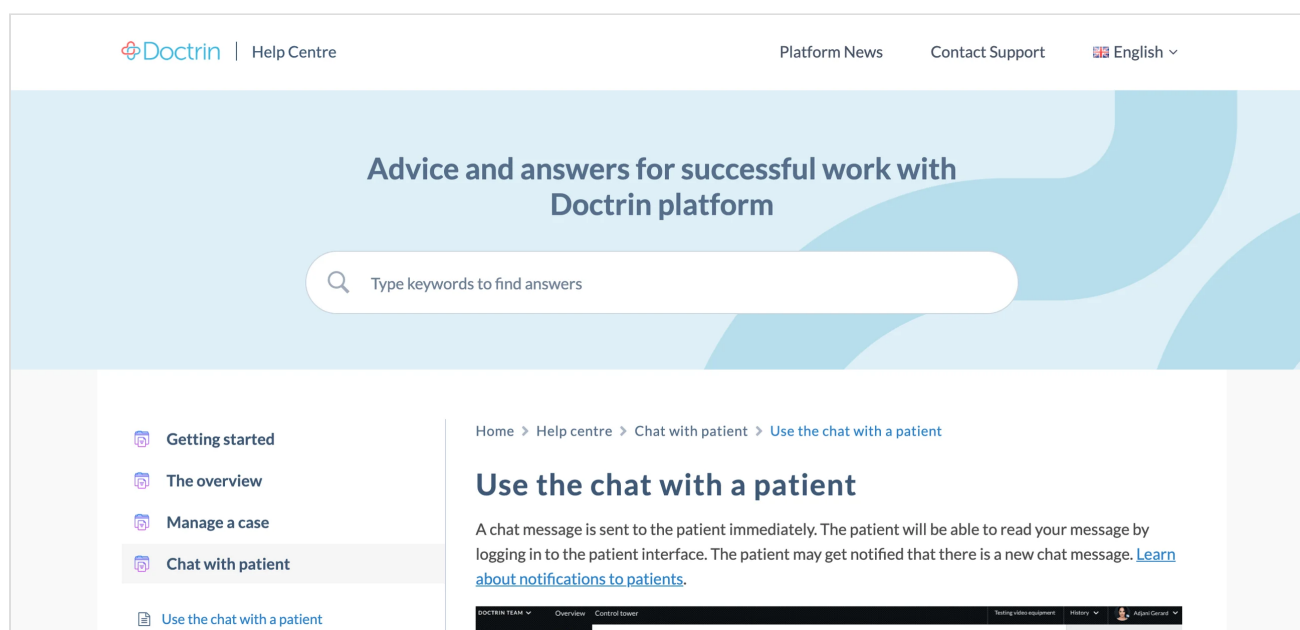
The platform has for some time supported deep links to questionnaires started by patients. At the request of users in the platform, it is now possible to use deep links also for questionnaires started by healthcare professionals.

Deep links contain a pre-selected reason for contact that shortens the path to healthcare for a patient. For example, they can be presented on a web page or included in a Sendout. When a patient clicks on the link, a case is automatically created and contact can begin immediately.

There is a built-in check to ensure that the patient fulfils the sex or age requirements linked to questionnaires. To use deep links, contact your account manager.

[Learn more about deep links](#)

Help Centre - your go-to resource



Getting started guides and how-to articles

At Doctrin, we understand the importance of accessible and reliable healthcare. Our Help Center is designed to be your go-to resource, providing you with comprehensive support and guidance on navigating our platform effortlessly.

If you can't find what you're looking for or need further assistance, don't hesitate to reach out to us through our contact options.

[Go to the Help Centre](#)

Find everything about the Doctrin platform in the [Help Centre](#).

This email and the Help Centre is confidential - do not share outside your organisation.

CONTACT US

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The LinkedIn logo, consisting of the letters 'in' in a bold, sans-serif font, centered within a light blue circle.The Instagram logo, featuring a camera outline with a flash, centered within a light blue circle.The Facebook logo, consisting of the letter 'f' in a bold, sans-serif font, centered within a light blue circle.

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