



Hi!

In the release 22 August, we release updates for Doctrin Admin and questionnaires that we hope will contribute to a more efficient way of working.

Have a great week,
The team at Doctrin

News

A screenshot of a web application window titled "Preview questionnaires" with a close button (X) in the top right corner. The interface is divided into a search panel on the left and a results area on the right. The search panel contains a text input field labeled "Search questionnaire by name or medical ID" with a hint "Find medical ID in questionnaire information panel" and an example "Name or medical ID e.g. f_acne". Below this are two input fields for "Age in years" (example: "E.g. 20") and "Age in months" (example: "E.g. 3"). There is also a dropdown menu for "Assigned sex at birth" currently set to "Unspecified". A blue "Search" button is at the bottom of the search panel. The results area on the right is currently empty. The search panel has a light blue background, while the results area is white.

Preview questionnaires

Search questionnaire by name or medical ID
Find medical ID in questionnaire information panel

Name or medical ID e.g. f_acne

Age in years
E.g. 20

Age in months
E.g. 3

Assigned sex at birth
Unspecified

Search

Newborn baby, questions or concerns

Abdominal pain

Abscess

Abuse of prescription medicines

Acne

Acne

Preview questionnaires before use

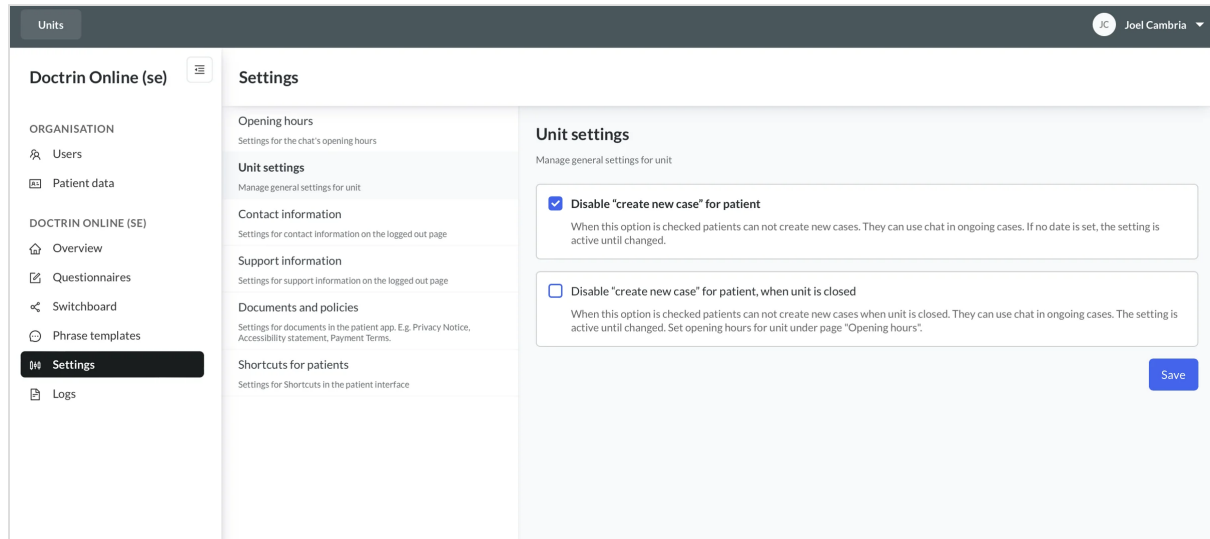
Healthcare professionals or administrators can now preview the content of questionnaires before they are used or switched on for use. We hope that this update contributes to increased confidence and efficient work with questionnaires. It is possible to preview them in admin, chat and sendouts.

For **healthcare professionals**, it is possible to see all questions included in a questionnaire,

based on a patient's age and sex at birth. The follow-up questions shown in the preview are adapted according to the patient's answers to previous questions.

For **administrators**, it is possible to see all questions included in a questionnaire. It is also possible to use sex at birth and age filters to see exactly which questions are being asked of a particular group of patients.

[Learn about preview](#)



Admin: possibility to disable "create new case" for patients

A unit can now disable the ability for a patient to create new cases on their own. This feature is intended to be used when healthcare professionals are on sick leave or if a unit has too much work for a period of time.

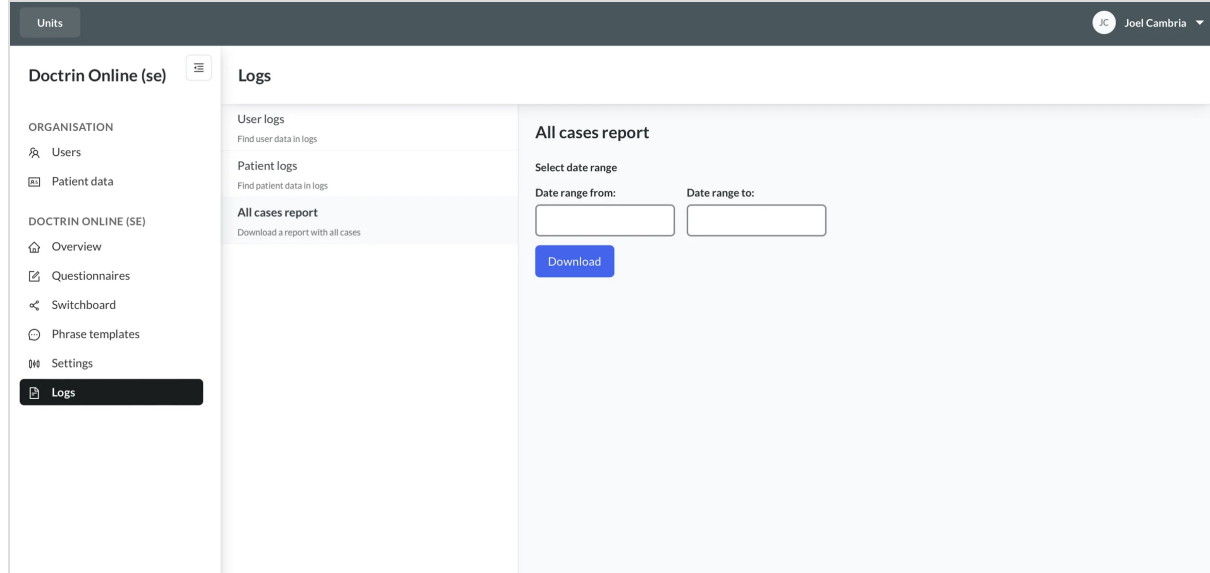
Previously, Doctrin Support had to be contacted in these cases. The update removes the waiting time for handling support cases and reduces the risk of overloading a unit in case of e.g. staff shortage.

The unit manager can, if necessary, manage the setting in admin. E.g, if a unit is closed over a weekend, it is also possible to disable new cases being started outside of a unit's opening hours, to avoid having a large number of pending cases when the unit opens.

Ongoing cases are not affected. Patients can always use the chat and send information in ongoing cases.

[Learn about the setting](#)

Improvements



Admin: all case report is moved to section for logs

As part of the effort to improve and simplify work in the platform, the 'all case report' is moved to the same section of admin where other logs are located. Since both the report and other logs contain sensitive data, only a [log manager](#) has access to this page.

With this update, log managers do not have to log in to two different admins to access reports and logs.

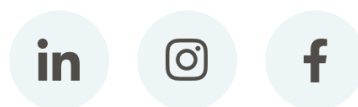
Find everything about the Doctrin platform in the [Help Centre](#).

This email and the Help Centre is confidential - do not share outside your organisation.

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