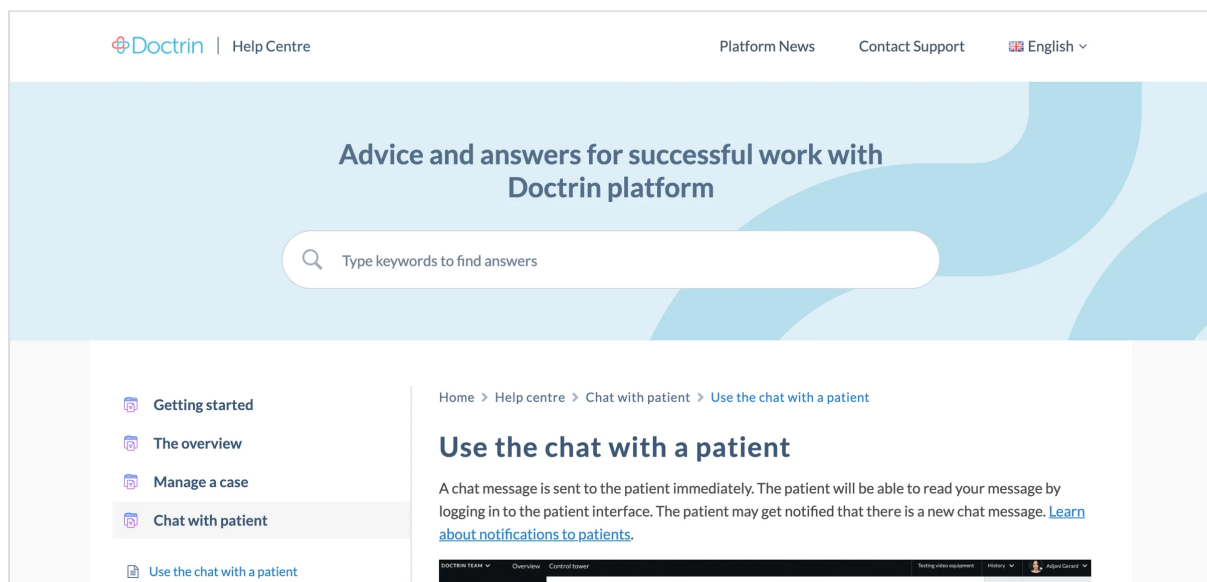


Hi!

In this release (live 11 April) we include updates for admin, logs and several improvements for phrase templates. Want to learn more about how a feature works? Use the [Help Centre](#) - a link in the platform's main menu will get you logged in right away.

The information is complemented by images so you can see what happens when you click on buttons or make different settings. If you are missing any information, please contact us at support@doctrin.se.



Have a great week,
The team at Doctrin

News

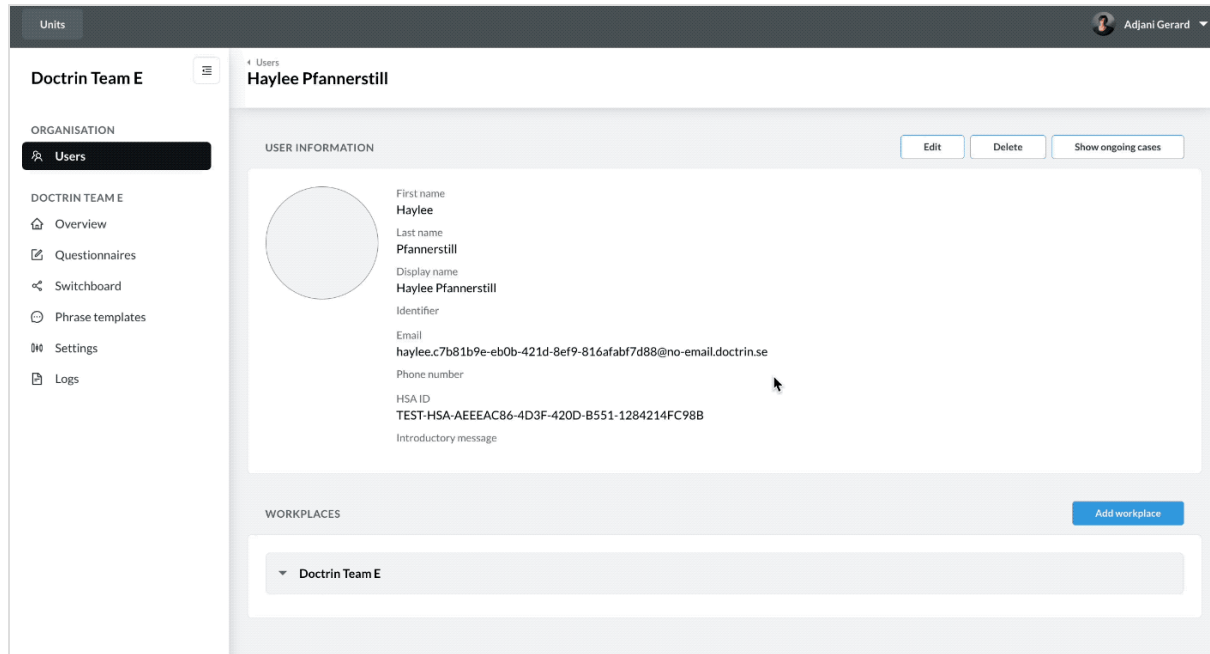
Admin: user logs on new page according to regulatory requirements

In February, the [permission profiles](#) were updated to comply with the requirements for handling personal data. As a further step, the management of users and logs is split to comply with regulatory requirements.

When you have the permission profile Log Manager, you can find logs for the users on your unit on a new page in admin. Only a Log Manager has access to this page. It is possible to

search for users by first name, last name and identifier (based on configuration e.g. NHS number, memberID).

[Learn about logs](#)



Admin: permanently delete users

For [User Managers](#), it is now possible to permanently delete users from the platform. By deleting users, you can ensure that your unit complies with the regulations for handling sensitive data (it is not allowed to save data for people who no longer work at the unit). A deleted user does not have access to any part of the platform. A deleted user can not be restored.

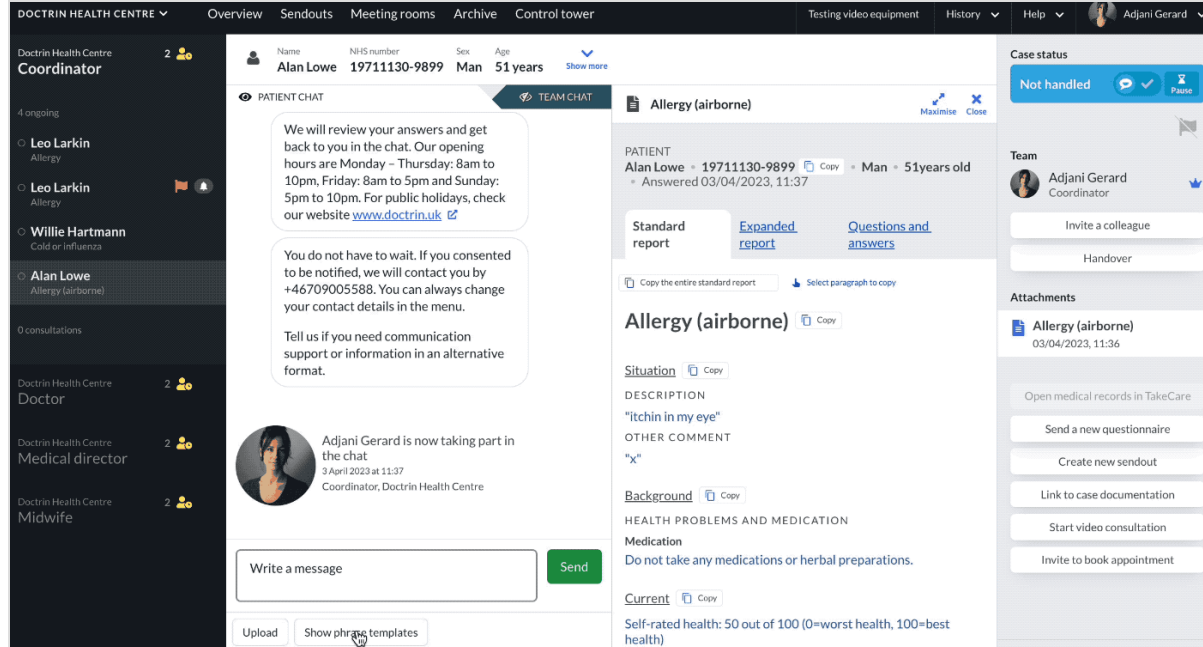
To ensure that deleting users does not put a patient at risk, you can not delete a user in the following cases:

- * when a user is responsible for one or more ongoing cases
- * when a user has an ongoing video consultation (in a case or in a meeting room)
- * when a user is the last person in their profession to have Doctrin Network connected to them.

In a user's account, you can see if they have ongoing cases and choose to manage them before deleting a user. The platform tells you when you can not delete a user.

[Learn about deleting users](#)

Improvements



Phrase templates: insert several at the same time + updated search

To make it easier to write different types of messages, phrase templates have been reworked. It is now possible to insert several in a row without overwriting them as before.

Your keywords in the search field are matched against a phrase template's title and content. Matches are then highlighted with a background colour. This is intended to visually help you find what you are looking for faster and provide more relevant matches.

If you are using a keyboard, you can navigate through your phrase templates using the up/down arrows and press enter to insert the selected phrase template. If you are using a mouse, you can click on the phrase template to insert it into a message as before.

The updated version of phrase templates is available for use in both chat and Sendouts.

[Learn about Phrase Templates](#)

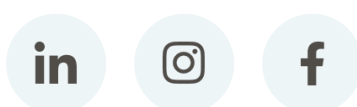
Find everything about the Doctrin platform in the [Help Centre](#).

This email and the Help Centre is confidential - do not share outside your organisation.

CONTACT US

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