



Hi!

In the upcoming release on **11 October**, we are releasing improvements for Hard closure and feedback questions, an updated search engine and a new questionnaire.

Have a great week,
The team at Doctrin

New functions

Deep links with preselected reason for contact now included

This function, which was previously an add-on, is now included at no extra fees. Deep links with preselected reason for contact allows you as a caregiver to shorten the path to care for a patient. For example, the links can be used on a website or in a custom app.

[Learn about deep links](#)

Improvements

Sendouts: the list showing all Sendouts is loaded in batches

In order to manage an increased number of Sendouts better, the list of sent, scheduled and handled Sendouts is loaded in batches. The 25 most recent are shown by default. With each update another 25 are added. The list sorts the newest ones at the top.

[Learn about Sendouts](#)

Updated search engine for reason for contacts

The search engine used when a patient searches for a reason for contact has been updated to provide more accurate results. Each questionnaire has a number of associated synonyms which are now better matched to the search result. The search engine will later be used for more parts of the platform.

Healthcare centre (uk) 3 October 2022, 17:35



This chat has been ended by Healthcare centre. The information is saved if you want to read it again.

Thank you for choosing Healthcare centre. Please answer a few questions about your experience. Did you receive sufficient information?

Yes

No

Change of Hard closure for patients

To improve the experience for patients, questions to leave feedback are now shown immediately after a case is closed. Previously, patients had to select "ok" to continue. We also hope the change will increase the number of responses to feedback questions.

[Learn about Hard closure](#)

Find everything about the Doctrin platform in the [Help Centre](#).

This email and the Help Centre is confidential - do not share outside your organisation.

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