



Hi!

In the upcoming release on **14 June**, we are adding several improvements to the report, Doctrin Admin and changes to language and wording that we hope will make it easier to work with the platform.

All the best,
Doctrin Team

News

Export report to PDF

With the help of feedback from you working in the platform, we have made it possible to export the report to PDF format. It is possible to export all or selected parts of the "Standard report", "Extended report" and "Questions and answers".

Platform users have highlighted that the value of working with PDFs is, e.g:

- during handover and collaboration with colleagues working in other systems
- being able to refer to a PDF to read the full record during documentation in medical records

We recommend that processes for downloaded PDFs are put in place before the feature is enabled in the platform. Contact support@doctrin.se to enable the export of PDFs.

Prescription renewal

Current

MEDICINE 1 "Paracetamol"

Strength: "500 mg"

Form: tablet

Dosage: "2 tablets 3 times a day"

MEDICINE 2 "Ibuprofen"

Strength: "400 mg"

Form: tablet

Dosage: "1 tablet in the morning (after breakfast)"

OTHER INFORMATION State that they think they have side effects from the medication.

- Description of side effects

"I have problems that I think is caused by acid reflux, maybe related to the Ibuprofen. We tried lowering the dosage last time, but the problems remain."



Powered by Doctrin

Improvements

Improvements for copying in a report

Since before it is possible to copy all or selected parts of the "Standard Report", "Extended Report" and "Questions and Answers". Based on feedback from users, we have added:

- A patient's reason for contact is automatically included when the whole report is copied
- New option to include a patient's reason for contact when copying selected parts of the report
- Choose if you want to include headings (e.g. "Situation", "Background") when copying selected parts of the report
- It is now possible to copy to the clipboard with formatting preserved. This means that font, colour and bold style can be copied and pasted as is - in EMR systems that allow formatting of text. Contact support@doctrin.se to activate clipboards with formatting for your unit.

[More about copying in a report](#)

Update of user list in Doctrin Admin

We understand that, for some units, Doctrin Admin permissions have been assigned to more users than it was originally designed for. Therefore we are updating the list of users to show only those who are assigned to the unit you are accessing in Admin.

The list will be shorter when displaying users on a unit, but will have the same format as before. A user will only have access to the users needed for their work, if the users have correct permissions set.

If you are a superuser with access to a "group root" with multiple units under it, you will see all users within the "group root". Make sure that you and your colleagues have access to the units you need to manage.

"Forced closure" becomes "Hard closure"

Sometimes the function "Hard closure" needs to be used as a last resort if a patient does not want to close a case even though there is nothing more to do. Our recommendation is to use this function with caution as it may negatively affect a patient's experience.

We are therefore making minor changes to the language and wording describing the function, to better support work in the platform. [More about "Hard closure"](#).

Overview of the changes:

Previously	After update
Forced closure	Hard closure
Asking if the patient is ready to close the case	Default closure (ask patient before closing the case)
Force closure without asking the patient	Hard closure (e.g. if patient refuse to close a case normal way)

Update of chat messages sent when closing a case

The wording of the chat messages sent when a case is closed has been interpreted by patients as a permanent closure of their contact. with a unit. With the new wording, we hope to remove the misinterpretation and provide more reassurance to patients.

The chat messages sent when a case is closed have been shortened and rewritten into a simpler language.

Overview of the changes:

Previously	After update
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The caregiver is prepared to close the case. You can always log in to Doctrin ABC to read the chat and retrieve information about the case.	We are ready to close this chat. The information is saved if you want to read it again.
Are you also ready to close theis case?	Are you ready to end this chat too?
The caregiver has closed the case. You can always log in to Doctrin ABC to read the chat and information the caregiver has sent you.	This chat has been ended by Doctrin ABC. The information is saved if you want to read it again.

If your unit has customisations for chat messages, nothing will change. Contact support@doctrin.se to use the updated chat messages.

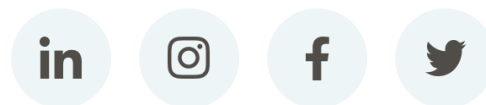
Find everything about the Doctrin platform in the [Help Centre](#).

This email and the Help Centre is confidential - do not share outside your organisation.

CONTACT US

info@doctrin.se | www.doctrin.se

Doctrin AB, Sankt Eriksgatan 121 D, 113 43 Stockholm, Sverige



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