

Platform news - 1 February

Hi!

We hope you have had a great start of the new year. At Doctrin, we start with some improvements of the platform. To make it easier for patients, we combine some of our most commonly used questionnaires, "Cancel appointment" and "Reschedule visit" into one.

Best regards,
Doctrin Team

Improvements

Cancellation or rebooking

 Cancellation or rebooking 

Enter the date of the appointment you want to cancel or rebook

Enter the date

← February 2022 →

mo	tu	we	th	fr	sa	su
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

Send

The questionnaires "Cancel appointment" and "Reschedule visit" merge into "Cancellation or rebooking"

The medical team at Doctrin continuously improves the platform's questionnaires. On **February 3**, "Cancel appointment" and "Reschedule visit" merge into one questionnaire, "Cancellation or rebooking".

This change is made to simplify for patients and reduce the number of questionnaires that patients need to choose from when seeking care.

The change will be applied automatically and one question will be rewritten to match both cancellation and rebooking in the same questionnaire.

A button in admin changes name from "Export" to "Download access log"

The product team at Doctrin continuously reviews languages and wording to make the platform as relevant as possible. To describe the action performed better, we rename a button in admin from "Export" to "Download access log".

Authorized admin users can use this function to download a log that describes which cases a user has been involved in and what possible changes the user has made to other user accounts in admin.

Access logs contain patient data, therefore we recommend that this feature to be used only if needed and that exported logs be deleted as soon as appropriate.

[More about log files in admin](#)

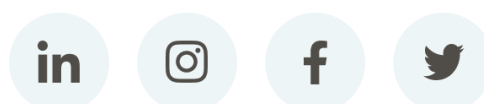
Find everything about the Doctrin platform in the [Help Centre](#).

This email and the Help Centre is confidential - do not share outside your organisation.

CONTACT US

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