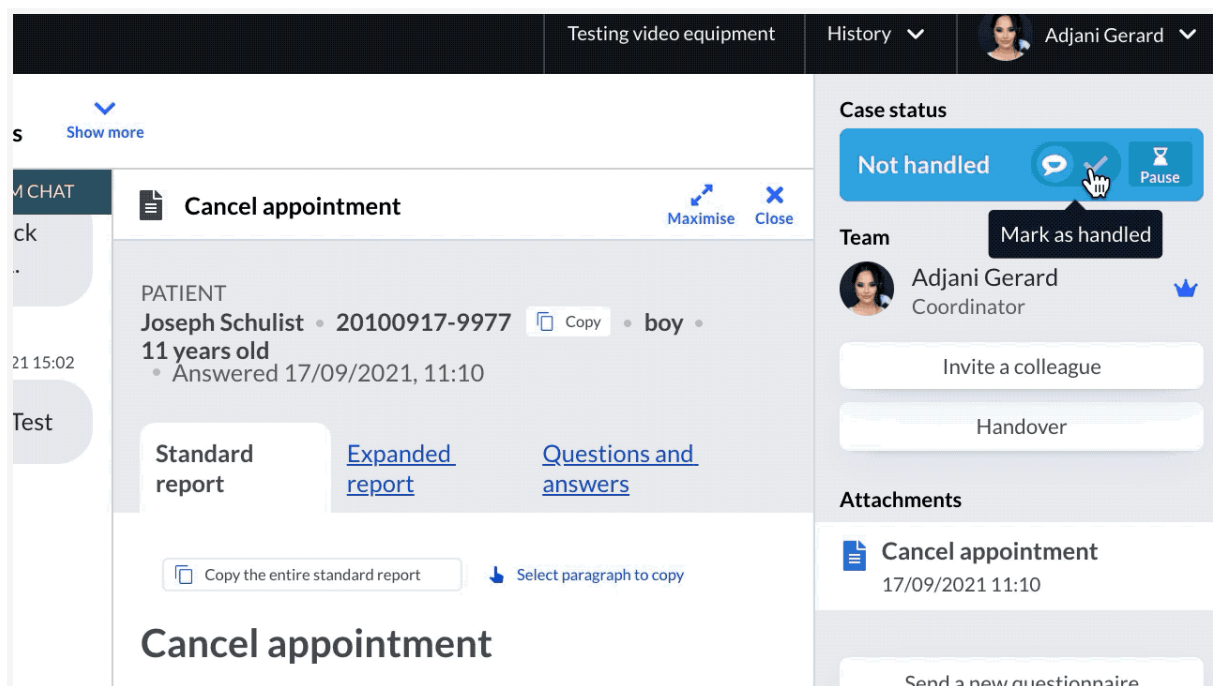


Platform news - October

New functions



Caregivers can change case status manually

Caregivers can now manually change the status of cases between "handled" and "not handled". The pause button has also been given a new look. This change is a complement to existing functionality. This means that cases will, as before, change status automatically when a patient or caregiver acts in the case.

[More about changing case status manually](#)

Improvements

Fewer reminders to patients

The platform will no longer send reminders to patients during the first parts of the onboarding. This change is based on feedback from you who work in the platform but is also part of a long-term improvement work for the platform.

Better user experience for our most used medical form, "Prescription Renewal"

The medical team, together with the design team, has used feedback from you who work in the platform and shortened the form. This means that it is easier for the patient to fill in, but is still just as secure and collects the information needed.

Bugs

A number of bugs have been fixed.

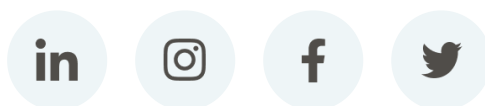
Find everything about the Doctrin platform in the [user manual](#).

This email and the user manual is confidential - do not share outside your organisation.

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