

Platform News - November

Hi!

Today we launch our new **Help Centre** which replaces the user manual. We hope that the Help Centre will be a good support during your work in the platform. This is a first version that we will continue to develop as the platform develops with new functionality.

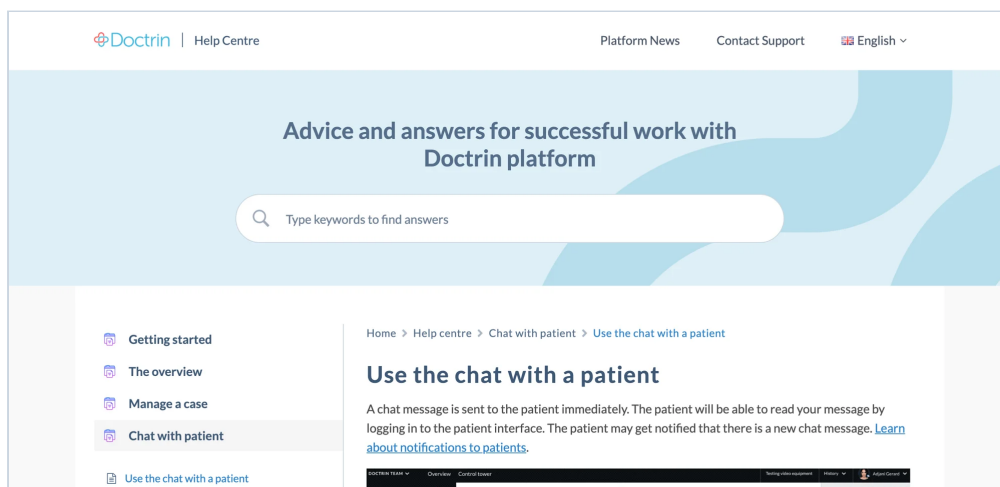
Best regards,
Doctrin Team

New functions

New Help Centre

Doctrin's user manual has been replaced by a new Help Center to provide better support when working in the platform. You can now easily find information about all the platform's functions, how they work and how they can be used. Moving images have been added to further describe details.

[To the Help Centre](#)

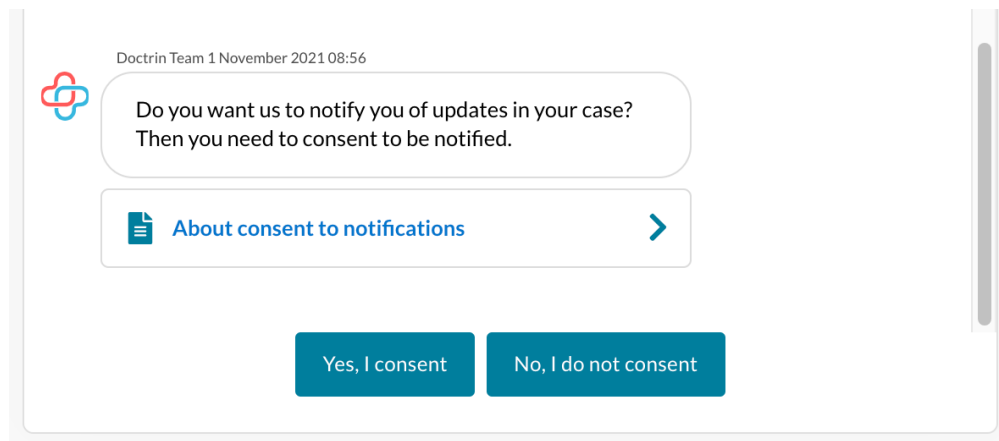


Patients can consent to notifications

Patients can now consent to receive notifications by sms or email. The patient's choice is saved and can always be changed in the menu with immediate effect for all active cases. A unit's superuser can edit the text that a patient sees in connection with giving their consent.

The feature is activated by Doctrin.

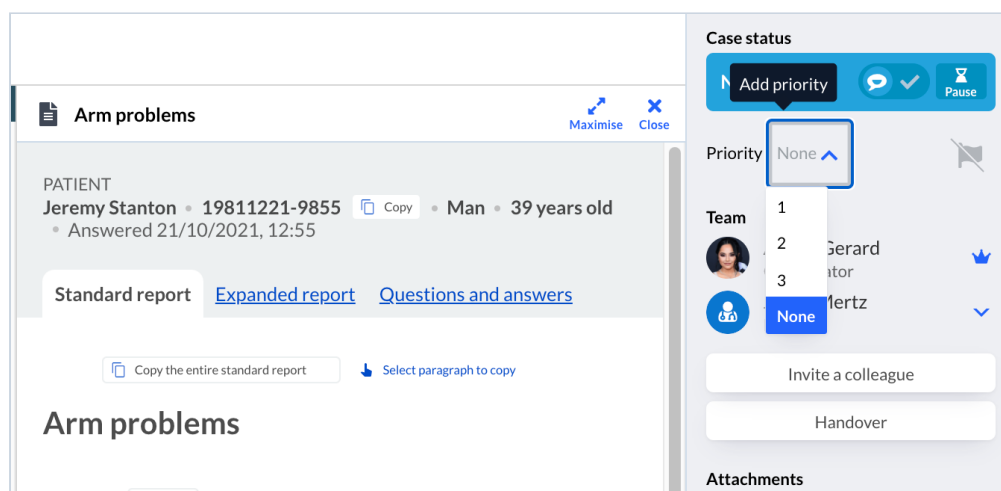
[More about notifications](#)



Priority number to help caregivers rank cases

Caregivers can now set a priority number for cases. The number is shown in the Overview. Discuss within your unit how the priority number should be used and how many levels that you need. There is no limit for the number of levels. Each change is registered in the case's team chat. The patient does not see the priority number. The feature is activated by Doctrin.

[More about priority number](#)



New list creates better overview of collaborations with Doctrin Network

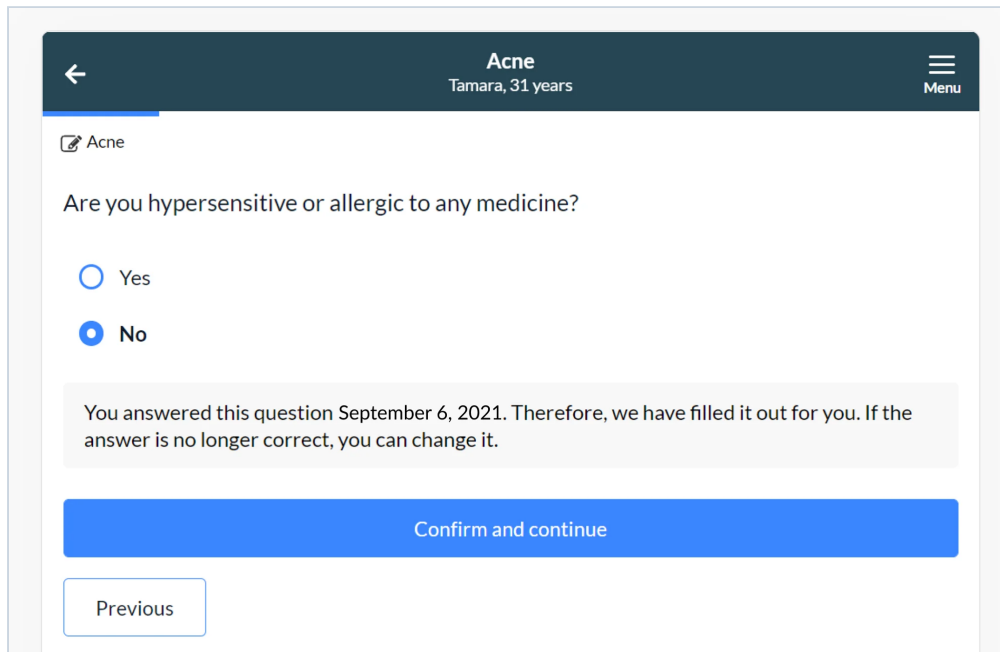
Caregivers with the access to see all cases and collaboration with Doctrin Network now have access to all incoming handovers and consultations as well as ongoing consultations. Cases that were previously only visible to participants in each case are now gathered in a new list in the Overview; "All cases - from other units".

[Learn about lists](#)

Answer memory helps returning patient to fill out questions

Selected questions are now using answer memory. This means that returning patients see what they have answered before and can confirm whether it is correct or if they want to change their answer. Doctrin's medical team has activated the answer memory for questions about previous health problems, medications and allergies. The answers are saved according to an organization's data storage time.

[Learn about answer memory.](#)



← Acne Tamara, 31 years Menu

✎ Acne

Are you hypersensitive or allergic to any medicine?

☐ Yes

☒ No

You answered this question September 6, 2021. Therefore, we have filled it out for you. If the answer is no longer correct, you can change it.

Confirm and continue

Previous

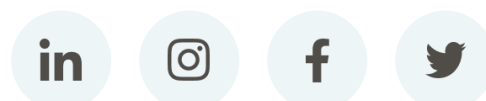
Find everything about the Doctrin platform in the [Help Centre](#).

This email and the Help Centre is confidential - do not share outside your organisation.

CONTACT US

info@doctrin.se | www.doctrin.se

Doctrin AB, Sankt Eriksgatan 121 D, 113 43 Stockholm, Sverige



[Settings for this email](#)

[Remove me from this email list](#)